

1. Check in at the Clubhouse begins at 10:00am on 8/17/19 for select floors.
2. Please have a form of photo ID ready when you check in (All deposits, rent, and fees must be paid prior to move in date, by **8/1/2019**.) - (*Certified funds will ONLY be accepted on Move In Day*)

**Office hours:**

Monday-Friday: 10am-6pm  
Saturday: 10am-4pm  
Sunday: 12pm-4pm

**On Site Management:**

Community Manager: Jessica Reigrut  
Resident Services Manager: Christopher Catlett  
Leasing and Marketing Manager: Julian Tapia

\*\* Every 3rd Thursday of each month the office closes at 3pm for Team Building.

**Clubhouse / Fitness Facility Hours:** 24 Hrs

**Pool Hours:** 9 am - 10pm

**Mailboxes:** Right turn past the Front Desk; the Mailbox Room is on the right of the hall.

**Temporary Dumpsters for Trash and Boxes:**

Please refer to the move-in map where we have highlighted their locations. Please break down any boxes before discarding them into the dumpsters. All trash must be placed inside the dumpsters and will not be permitted in hallways. Trashchutes will not be available until after move-in.

**Paying Rent:**

Rent is due the 1st of every month. You may pay your rent online OR by check payable to "The Standard Knoxville" (don't forget to put your apartment number in the memo). Please send checks or pay in person at:

**The Standard Knoxville Leasing Office**

705 S. 17th Street  
Knoxville, TN 37916

**Office:** 865-444-2150 (Same number for after-hours emergency service)

You can also pay your rent through our **Resident Portal**,  
please visit our website for the link.